



Minutes of the Membership Services Subcommittee on the 1st April 2019

In attendance

Eric Westwood, Ian Robinson, Maggi Walker, Stewart Price, Brian Hogan, Phil Dilks and Kevin Thompson

Apologies

Kathi Bott, Rod Goodier, Lorraine Sloane

Meeting commenced at 6.00pm at Astbury Golf Club

Minutes

1. Review action points from last meeting

All action points completed.

2. Friends of Congleton Rotary handout

It was agreed that the draft was too detailed and not positive enough. Members agreed to email ideas for a second draft to KT who will compile the suggestions.

3. Review of the survey responses so far

KT reported that 48% of surveys have been returned and IR was asked to remind members of the club of the importance and for all members to return their survey.

The overall trend is positive but there was some trend regarding lack of communication. BH suggested that since Elaine left the excellent monthly newsletter she did has been missed by members. It was agreed that the membership would really value the return of the newsletter and this could address much of the feedback on the survey. As this task will be under the remit of Phil Robinson's committee, IR will ask him to find a volunteer.

The other trend discussed was that of members being concerned we are doing too much and we should concentrate on fewer projects but do them really well. IR reported that this is already on the council's agenda and there is a plan in place to address this in Rod's year.

Finally, the committee recommend to council the need for a more thorough familiarisation process for prospective new members of the club and for the club of the prospective new member. It was reported that standards had slipped over recent years and the council are discussing this – we would like to reinforce this. Recent new members reported that they had been given little knowledge of the ways and ethos of Rotary and our club and this needs to be addressed.

4. Prospective new members exercise sheet

KT reported that 5 have been returned so far, it was agreed that we should discuss these once more have been returned. IR was asked to remind members to complete and return their exercise sheets.

Action Points

Members to submit ideas for Friends of Rotary handout re-draft to KT

Date of next meeting TBC

Meeting closed 7.00pm